



Ichnos Plus session
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Implementing Point of Single Contact in Tartu region

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Estonia and Tartu region at glance



Estonia

- 45 227 sq km, neighboring Finland, Sweden, Latvia and Russia.
- Population - 1,345 million
- Gateway for foreigners: www.estonia.eu

Tartu region

- 3089 sq km
- Population - 148,850 (city of Tartu 100, 000)
- Gateway for foreigners: www.visittartu.com

Well developed e-services



- e-banking – 98% of transactions are e-transactions
- e-tax board – 92% of personal income tax declarations (2010)
- e-voting – Local Government Elections (2005), Parliamentary Elections (2007), Europarlament elections (2009)
- e-services for companies – registering company, tax declarations, annual reports, motor vehicle registration center etc.

ID-card project in Estonia



- Started in 1997
- Law on personal identification documents: Feb, 1999
- Digital Signature Act: March, 2000
- First card issued: Jan 28, 2002
- Public sector is obliged to accept digitally signed documents
- Digital signature is universal (any relation – government, business, private)

Source: Certification Centre



Estonian PSC



- In Estonia Ministry of Economic Affairs & Communication and Ministry of Justice are responsible for implementing PSC.
- Allocation of funds has been decided (next slide).
- Estonian government has implemented PSC centrally by December 28, 2009 as required by the Services Directive.

Action	Beneficiary	Funding (EEK)
Development of Register of Economic Activities for the needs of PSC	Ministry of Economic Affairs and Communications	2 141 952
Development of EMTAK in relation to PSC	Centre of Registers and Information Systems	3 901 928
Development of PSC www.eesti.ee	Estonian Informatics Centre	5 950 000
Additional development of PSC www.eesti.ee	Estonian Informatics Centre	3 400 000
E-billing system	Estonian Informatics Centre	4 000 000
New version of X-road, version 5.0 (updated security and new protocols)	Estonian Informatics Centre	6 600 000
Additional development of ID-card authentication and authorisation systems	Estonian Informatics Centre	4 995 000
Integration of real-estate registry with building registry	Centre of Registers and Information Systems	2 428 572

Estonian PSC solution



- VIRTUAL

www.eesti.ee + related webpages: www.mkm.ee/mtr, www.aktiva.ee, www.investinestonia.com, <https://ettevotjaportaal.rik.ee>, EMTAK information system etc

- PHYSICAL

Notaries + entrepreneurship support system: Enterprise Estonia, Enterprise Europe Network, SOLVIT etc;

Conclusion: State level central solution exists and is further developed.

Regional PSC (addition to state level solution)



Create virtual one stop shop

- collect entrepreneurship data into one regional portal
- focus on local bureaucratic procedures
- provide updated content with the help of partners
- become a gateway for finding websites of regional entrepreneurship support organisations and also central website www.eesti.ee
- create good English version of the website

Cost of regional PSC



The cost of regional virtual contact point could be roughly divided into three parts:

- (1) initial technical development costs
- (2) annual technical maintenance and development costs and
- (3) continuous updating/content management of the webportal.

Implementing of regional PSC



- Tartu County Government accepted to fund initial development cost of the webportal.
- Tartu City Government would cover the rest of the costs and sign Action Plan.

Thank you!

Contact



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